

RECEIVED
CENTRAL FAX CENTER

NOV 15 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: William C. Bullard
Serial No. 09/276,207
Filed: 03/25/1999
For: CAPTURING QUALITY OF SERVICE

Examiner: Karmis, Stefanos
Art Unit: 3624

Mail Stop AF
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

RESPONSE TO THE FINAL OFFICE ACTION MAILED SEPTEMBER 23, 2004

In response to the Final Office Action mailed September 23, 2004, Applicant offers the following amendments and remarks. If any fees are required in association with this response, the Director is hereby authorized to charge them to Deposit Account 50-1732, and consider this a petition therefor.

PLEASE
DO NOT
ENTER
THE
AMENDMENT
11/15/04 (JL)